Department of Science and Technology
PHILIPPINE SCIENCE HIGH SCHOOL SYSTEM
PHILIPPINE SCIENCE HIGH SCHOOL - BICOL REGION CAMIPUS
Tagongtong, Goa, Camarines Sur

# PSHS-BRC MANAGEMENT REVIEW MEETING <br> Minutes of the Meeting <br> October 21, 2020 <br> Room 111 (Board Room), PSHS-BRC 

I. ATTENDANCE

Present:
Lorvi B. Pagorogon, Campus Director
Fely B. Buera, CID Chief
Joy Melga B. Olazo, SSD Chief
Maria Cecilia A. Gonzaga, FAD Chief/Planning Officer
Sevedeo J. Malate, Asst. CID-FAYP
Jay P. Bassig, Asst. CID-SYP
Mark Anthony M. Del Rosario, QMR
John Rhayel S. Del Los Santos, Lead IQA
II. AGENDA
III. HIGHLIGHTS OF THE MEETING
A. Call to Order

The meeting commenced at 9:30 a.m. and was presided by Mark Anthony M. Del Rosario, QMR
B. Discussions, Updates and Agreements

| FROM | HIGHLIGHTS OF THE <br> DISCUSSION | RESPONSIBILITY | TARGET <br> DATE | STATUS | REMARKS |
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## 1. Status of Action from the Previous Management Review

1. The 2019 OPCR final rating is 4.292 (Very Satisfactory) submitted by Campus Director, Engr. Lorvi B. Pagorogon and was approved May

3, 2019, and finally rated by PSHSS Executive Director Lilia T. Habacon dated 15 August 2020
2. Average Rating for Teacher Evaluation for 2019 was 4.605 which has a descriptive equivalent of "Outstanding".
3. The SSD Chief reported that there were 6 additional Dormitory Managers, The FAD-GSU reported that there we 3 additional Security Guards provided, the GSU Offices are registered Psychometrician so an on-call service of a licensed Clinical Psychologist was availed instead, additional infrastructures such as counseling room was put on hold due to the quarantine implementation, stock room - a property building is on process of procurement, and records room will be included in the proposed and procured property building, upgrading of Dormitory facilities (receiving area)- the improvement of the receiving area is ongoing.

## 2. Business for the Day

### 2.1.Changes In External and Internal Issues that are relevant to the QMS

There is a significant change on external and internal issues brought in by the pandemic which is the assurance of delivery of the main product and services despite of the community quarantine and travel restrictions

### 2.2. Customer Satisfaction and Feedback from Interested Relevant Parties

The customer satisfaction survey is discussed in Part 2.6 of this Minutes. Feedback from the clients starting March 2020 was collected and adapted to the distance learning scheme to address their specific needs. The data was collected mostly through chat, SMS, email and phone calls, since the main clients (students) are in their homes due to community quarantine restrictions. Majority of the instruments used were open-ended questions that require qualitative responses. The responses were collected and collated by the Planning Officer-designate and acted upon by the Management Committee.




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| 2.5. Nonconformities and Corrective Action | The $1^{\text {st }}$ Surveillance Audit yielded 0 nonconformities. |  | I $!$ |  |
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| 2.6. Monitoring and Measurements Results | The client satisfaction on services offered by all offices derived from data in the Client Feedback Forms were treated and analyzed. <br> Findings: As of October 2020, offices in the PSHS-BRC had a rating of 4.87 (Excellent) which is higher than 4.81 from 2019 Client Satisfaction Rating. <br> Offices with low points have been informed and supervisors were asked to craft strategies to enhance their rating. $A$ comparative graph from 2018 to 2020 was prepared and presented dung Campus Management Review. |  | I | In response to the qualitative feedback collected from the weekly Student-Class Adviser feedback session, Parent feedback, and System $L G$ meetings, PSHS-BRC made significant adjustments to address the issues brought in by the Distance Online and Modular Learning Scheme. Some of which are as follows <br> 1.) Monitoring of $L G$ quantity upload for the week via Teacher Monitoring Sheet. <br> 2.) Implementation of Assessment Listing per subject <br> 3. ) Implementation of no output requirement 1 week before periodic exam week <br> 4. ) Parenting Seminar <br> .5. )Wellness Seminar for students <br> 6. )Implementation Quarter Break the week after periodic exam week |

### 2.7.Internal Quality Audit Results

The Internal Quality Audit conducted October 12-23 yielded 0 CAR and 0 OFI. Minor observations were noted and was immediately addressed by the concerned offices.


SECURITY
Regular 1 out of 1 or $100 \%$
JANITORIAL
Regular 1 out of 1 or $100 \%$
Retain supplier, point
out weaknesses

Retain supplier, point out weaknesses

FOOD SERVICE-3.56 (Very Satisfactory) rated using PSHS-00-SSD-02-Ver2-Rev0-020120-Food Service Evaluation Form

The ratings manifest good relationship between the school and the external providers.

The low points in the specific areas of evaluation was discussed with the external providers and/or immediate supervisors for their planning and appropriate action.

### 2.9. Adequacy of Resources

As reported by the FAD/ Budget Unit, the utilization of funds and NCA as of September 30, 2020 is $62.87 \%$ and $80 \%$, respectively. Processing of procurement and payments is still ongoing.

The HRMU reported that there are 76 Regular PSHS-BRC Employees and 9 Contract of Service. 51 of which are faculty and we have 25 non-teaching personnel

As reported by the Supply and Property Management Officer, supplies and equipment are still adequate based on recent inventories.
$\left.\begin{array}{|l|l|l|l|}\hline \text { 2.10. Effectiveness of Actions Taken to Address Risks and } \\ \text { Opportunities } & & \\ \text { From the result of the Risk Assessment, the PSHS-BRC } \\ \text { identified the significant risk, which is the loss of life due } \\ \text { to failure of providing immediate intervention to students } \\ \text { needing psychological help and compromise of safety, } \\ \text { security and well-being of clients and stakeholders (due to } \\ \text { outdated policies). This was addressed in the Risk } \\ \text { Treatment Plan. } \\ \text { The campus implements the controls available and its } \\ \text { Action Plan effectively, therefore, no successful attempts } \\ \text { thereafter its implementation and there is no formal } \\ \text { complaint arising from an outdated policy. } \\ \text { From the result of the Opportunity Assessment, the PSHS- } \\ \text { BRC has pursued most the opportunities identified. } \\ \text { However, the school management declined } 2 \text { opportunities } \\ \text { due to health and safety risks brought by the COViD-19 } \\ \text { pandemic. As of October 2020, these opportunities are } \\ \text { either done, ongoing or preparations are being done. }\end{array}\right)$
3. ) Completion of Science and Technology Building (Phase 2 awarded last August 24, 2020)
4. ) Construction of Science Research Facility (awarded last August 10, 2020)

Planned Improvements:

1. Use of Enhanced NFAPS for NCE (online application)
2. Student Information System institutionalization
3. INFRASTRUCTURE: Repair of ACA 1, ACA 2,

Dormitory 1 and 2, Construction of Property Office,
Materials Recovery Facility, Site Development (Cistern),
Motorpool and Parking, Upgrading of Network
Infrastructure and Communication System,
Implementation of K-12 Program (MITHI-ICT
Infrastructure)
2.12. Any need for changes to the QMS

Systemwide and local memorandum were issued in order to adapt to the immediate response needs within the pandemic. Planning of long term changes to the QMS shall be determined by the PSHS System QMS Council.

## Changes on the Manuals

Version 2 of the manuals were issued last February 1, 2020. There were also changes on some forms over the previous months. Such have been noted and copies of the controlled copy are with the Document Controller.

### 2.13. Resources Needed

The school needs additional personnel such as:

1. Dormitory Managers
2. Security Guards

| 3. Janitor <br> 4. Clinical Psychologist or Psychiatrist <br> 5. Assistant Librarian <br> 6. Clerk/Office Assistants |  |  |
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| These needed resources will be dealt with on the Campus Planning for CY 2021. |  |  |
| 2.14. Other Matters |  |  |
| Status of License/Permit Application |  |  |
| On going applications for DENR-EMB permits. |  |  |

C. Adjournment

There being no other matters to discuss, the meeting was adjourned at 2:20 p.m.

Prepared by:
MaR
MAD Chief/Planning Officer

Noted by:
MARKANTHONY M. DEL ROSARIO
Quality Management Representative

Approved by:

LORVI B. PAGOROGON, RPAE, MHWQ Campus Director

